

**LV TRAVEL( LAC VIET TRAVEL & TRADING CO., LTD)****Registered office:** Villa 09, 310 Minh Khai Street, Minh Khai Ward, Hai Ba Trung District, Hanoi, Vietnam**Trading office:** 5th Floor, HH01 Building, New Horizon City, 87 Linh Nam street, Mai Dong Ward, Hoang Mai District, Ha Noi city, Viet Nam**Tel:** +84 24 3941 3748/ 49/ 50

<b>Group name</b>	ASIA CLIENT - LVMUS03-2024-MAL	<b>Code</b>	231011174218
<b>Version</b>	1	<b>Sales consultant</b>	Ms Julia
<b>Group size</b>	2 - 34 pax(s)	<b>Validity</b>	01 Jan – 31 Dec 2024

**LVMUS03-2024-MAL-5D4N HANOI HALONG TAM COC****Day 1: Ha Noi Arrival (D)**

Upon arrival Noi Bai international airport, meet up our tour guide and transfer to city centre for city tour. We will visit **Hoan Kiem Lake, Hanoi Opera House**. Free shopping at **Dong Xuan market, Hang Gai, Hang Dao, Hang Ngang**...ect with hundreds of specialty shops selling silk clothing, lacquerware, embroidered linens, furniture, bamboo, cooking utensils...



Go to visit **Al Noor Masjid Hanoi** – the only Masjid in Hanoi. Dinner at Halal restaurant.

**Overnight in Hanoi.**

**Meals :** Dinner

**Distance** *Noi Bai Airport – city centre: 45km => 45 minutes transfer*

**Note:** *Due to Covid, all shopping points in the itinerary will be object to be changed and advised later.*

Web: <http://www.lvtravel.vn/>

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### Day 2: Ha Noi – Ha Long Tour (B/L/D)

After breakfast, we will **Ho Chi Minh's Complex** includes **Ho Chi Minh Mausoleum** (closed on Monday & Friday and every afternoon), **Presidential Palace, Stilt house**. Continue to visit **Temple of Literature** - the first university in Vietnam. Lunch at Halal restaurant



After lunch, depart Hanoi to **Ha Long Bay** by road through the rich farmlands of the Red River Delta and the scenery of rice fields, water buffalos and everyday Vietnamese village life on both side. Upon Halong bay, check in hotel.

Dinner at local restaurant

#### Overnight in Halong

**Meals:** Breakfast/ Lunch/ Dinner (Pork free)

**Distance** *Hanoi city centre - Halong: 165km => 4 hour transfer*

**Note:** *Please kindly take note that **Ho Chi Minh Mausoleum** (the inside) will be opened only in the morning. It will be closed every Monday and Friday. Besides the outside of Ho chi Minh Mausoleum, you can still visit Ba Dinh square, Presidential Palace, Ho Chi Minh's House on stilt, One pillar pagoda as normal*

### Day 3: Halong- Hanoi (B/L/D)

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After breakfast, we arrive at Bai Chay wharf, welcome by crew team and we start **enjoying 3.5-4 hour boat trip**. A Vietnamese seafood lunch will be served when we are completely relax on boat. Our lunch time ends is the time we walk into the **Thien Cung cave (Paradise Palace cave)** to see thousands of stalactites and stalagmites colored by hundreds of neon lights.



After that, we are back to the boat for cruising along the World Nature Heritage part to see the **Incense Bowl islet, Cock fighting islets Sail islet, Turtle island**.... we finish our boat trip and back to Hanoi. Evening highlight will be a **Water Puppet Performance** – the unique form of Vietnamese art derived from wet rice civilization of South East Asia.

Dinner at Halal restaurant.

### **Overnight in Hanoi.**

**Meals :** Breakfast/Lunch on boat (Seafood)/ Dinner

### **Day 4: Hanoi -Tam Coc - Hanoi (B/L/D)**

**After breakfast**, Our guide & driver will pick you up at your hotel, then leave by coach to visit **Tam Coc** to see the beauty of the karst formations as you pass along their base and row into **three grottoes**. The tourists often compare the place with Guilin - China, or more closely, to the limestone islets of Ha Long Bay in the Tonkin Gulf for their similar geological structures and shapes. Thus Tam Coc is also called Ha Long-Bay-On-Land.

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**Overnight in Hanoi.**

**Meals :** Breakfast/ Lunch (pork free)/ Dinner

**Day 5: Hanoi Departure (B)**

After breakfast, transfer to airport for your flight back to home.

**Meals** Breakfast at hotel

**Check-out time** Before 12.00

**Flight Detail** Please advise

**Distance** *Hanoi Central -Noi Bai Airport: 35 km => 45 minute transfer*

**End of services**

**List of accommodations**

<b>Location</b>	<b>3 star</b>	<b>4 star - Option 1</b>	<b>4 star - Option 2</b>	<b>5 star</b>
Ha Noi	La Dolce Vita	Chalcedony, Thien Thai,	Sunway, Lacasa hotel,	Grand Vista hotel,

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	Hotel,Hong Ngoc Cochinchine *** (ROH)	Hanoi Tokyo ***** (ROH)	The Ann, The Q, MK Premier, Rex ***** (ROH)	Oakwood Residence Hanoi ** *** (Deluxe)
Ha Long	Sunbay, New Star 1, Kings hotel *** (ROH)	Galaxy hotel, Song Loc Luxury hotel ***** (ROH)	Halong Palace, Muong Thanh Grand ***** (ROH)	Phat Linh Delasea, The Watson ***** (Deluxe)

**Rates and Conditions**

Prices are in USD per person, based on two guests sharing a twin or double room in the hotels mentioned above.

Below rates are not valid for the period of Christmas, New Year (normally from 20 Dec to 10/ 15 Jan), Chinese/ Vietnamese New Year, Independence Day (30 April), May Day, National Day (02 Sep), Songkran festival (13-16 April), Golden Week (01-07 Oct), Loy Kratong (10-14 Nov), Myanmar Water Festival or Myanmar New Year (10-20 Apr), etc. Please contact us for further details in terms of specific dates.

SGL SUP: Single supplement

01 Jan – 30 Apr & 01 Oct – 31 Dec 2024													
Group size/ Price per person	2	3	4	5-6	7-9	10- 12	13- 15	16- 19	20- 22	23- 26	27- 31	32- 34	SGL supplement
3 star	603	477	425	381	321	300	288	288	272	262	254	253	82
4 star option 1	630	504	453	409	348	328	320	317	302	291	283	282	106
4 star option 2	661	535	484	440	379	358	353	350	333	323	316	315	133
5 star	732	606	555	511	452	432	431	429	411	400	395	393	189

  

01 May – 30 Sep 2024													
Group size/ Price per person	2	3	4	5-6	7-9	10- 12	13- 15	16- 19	20- 22	23- 26	27- 31	32- 34	SGL supplement
3 star	599	474	422	377	317	296	284	283	269	258	250	248	78
4 star option 1	630	504	453	409	348	328	320	317	302	291	283	282	106

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<b>4 star option 2</b>	661	535	484	440	379	358	353	350	333	323	316	315	133
<b>5 star</b>	732	606	555	511	452	432	431	429	411	400	395	393	189

<b>Inclusions</b>	<b>Exclusions</b>
<ul style="list-style-type: none"> <li>• Hotel accommodation with twin or double sharing rooms as hotel above or similar</li> <li>• Meals as mentioned in the program. B= Breakfast, L=Lunch, D=Dinner</li> <li>• Private traditional wooden junk in Halong Bay (3,5-4 hour program)</li> <li>• Sampan in Ninh Binh</li> <li>• Private transfer and transportation on tour</li> <li>• Single entrance fees as in the itinerary</li> <li>• Sightseeing with local experience English speaking guide</li> <li>• Mineral water with 2 bottles of 500ml/ tour day/ pax</li> </ul>	<ul style="list-style-type: none"> <li>• All international airport tax</li> <li>• International flights &amp; domestic flights</li> <li>• Early check in or late check out</li> <li>• Travel insurance (Please make sure that you buy insurance for your clients before they travel oversea)</li> <li>• Visa arrangement &amp; Visa stampe at international gate</li> <li>• Drink &amp; Beverage in meals</li> <li>• Compulsory TIPPING for local guide and van driver -2 – 3 pax: 7 USD/ pax/ day -4 – 6 pax: 5 USD/pax/day -7 pax up: 3 USD/ pax/ day -Suggested TIPPING for bellboy, boat crew, sampan driver: depend your budget.</li> <li>• Other services not mentioned above</li> </ul>

**GENERAL TERMS & CONDITIONS**

**Remarks for check in and check out schedules**

Check in time: at hotel: after 14h00 – on cruise: before 12h00.

Check out time: at hotel & on cruise: before 12h00

**Remarks for itinerary**

The itinerary and schedule are subject to change due to local traffic situations, weather conditions; flight, or any un-foreseen circumstances or local authority decision. LV Travel reserves full rights to replace all items with same values for guests.

**Remarks for meal**

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Meals are fusion on local food with daily normal buffet breakfast at hotel. Guests should advise any special food preferences, allergies or dietary requirements at least one (1) week prior to the arrival date.

**Remarks for the price**

16 full paying pax group is granted one FOC based on half twin (exclusive of extra service).

Please be aware that any changes in the itinerary due to unforeseen circumstances might result in increase in pricing.

Any damage caused to all services during the stay shall be payable by the passengers.

**Validity**

All prices quoted to the Client/Agent are on a net basis in United States Dollars and valid according to the date specified on the LV Travel printed tariffs and/or quotation and/or invoice issued to the Client/Agent. LV Travel warrants that the prices or rates quoted to the Client/Agent are correct at the time of issuance or invoice but are subject to change in line with market, tax or currency fluctuation, with or without prior notice.

**Payment method**

Unless otherwise agreed by LV Travel, client's payment shall be executed by **bank transfer**, to the LV travel's bank account clearly noted in all the invoices. Every party shall take care of the transfer fees occurring with its relevant bank.

**Payment conditions for domestic or international flights** : We will check case by case.

**Payment conditions for land tour without flights:**

-Upon the confirmation of the document: a deposit of 30% total price is required 03 months prior to the group's arrival in Indochina, in order to secure all services

- The full payment of entire 70% of the total price must be transferred to the LV travel's bank account 30 days prior to the group arrival in Indochina, if not agreed otherwise.

**Cancellation of domestic or international flights:** We will check case by case.

**Cancellation policy:**

- All cancellations should be made in writing and should be acknowledged by LV travel.

-Cancellation Rules for Land Tour, not apply for **domestic or international flights** (if any).

- Cancellation more than 45 days prior to the group arrival: No Charge. Deposit shall be deducted into the next bookings, except specified suppliers require cancellation fees.

- Cancellation between the 45th and 31st day prior to the group arrival: 25% of the total tour price.

- Cancellation between the 30th and 23rd day prior to the group arrival: 30% of the total tour price.

- Cancellation between the 22nd and 16th day prior to the group arrival: 40% of the total tour price.



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- Cancellation between the 15nd and 09th day prior to the group arrival: 60% of the total tour price.
  - Cancellation between the 08nd and 03rd day prior to the group arrival: 80% of the total tour price.
  - Cancellation between the 02nd and 0th day prior to the group arrival: 100% of the total tour price.
  - In case the tour participant(s) shorten or interrupt the tour of their own accord there will be no reimbursements.
  - Reduction in the number of passengers against requested bookings is considered and treated as cancellations.
- If the balance of the tour invoice is not received by the deadline of 14 days prior to the group arrival, LV Travel will reserve the right to cancel the reservation without indemnity or any reimbursement.
- If LV Travel is forced to cancel the departure due to unforeseeable reasons, the participants will be fully reimbursed without intention to claim for any indemnities.

**Contact details**

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